Capability Maturity Model

SMALL STEPS are OKAY

YEAR 1

YEAR 2

YEAR 3

YEAR 4

YEAR 5

Initiated

1. initiatives are individually-led and sporadically implemented

Repeated

2. processes are documented and can be built upon

Refined

3. processes are refined and built into business as usual

Measured

4. processes are measured against agreed targets

Integrated

5. Initiativdes and processes are integrated into every organisational domain

EVERY JOURNEY BEGINS WITH...

a single step
counselling & coaching